

PLANNING GUIDE

*Your
Life,
Your
Story*



Sharing Your Story, Your Way



Logan & Evans
Funeral Homes

Your Community Funeral Homes

Life Celebrations * Cremations * Receptions

www.logan-evans.ca



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thorough and expedient."*

*Maria is fair, caring
& really tough"*

*"With Maria there is no wasted
time or expense, she is... selfless"*



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- Wills
- Powers of Attorney
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- Estate Administration

REAL ESTATE

- Sales
- Purchases
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FAMILY LAW

- Separation Agreements
- Marriage/Cohab Contracts
- Divorce • Property Division
- Collaborative Family Law

Refer to article on page 26

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Welcome

Welcome to the Logan Funeral Home and Evans Funeral Home information guide.

With a history in funeral service extending back to 1887, we take great pride in the exceptional legacies with which we've been entrusted and are committed to upholding the treasured traditions of our communities. It is equally important to us to ensure that every family we serve has the opportunity to consider all the current options available to help you create a memorial experience that meets your unique needs.

Whether you would like to learn more about planning a funeral or grief support, or you're just looking for general information on funeral arrangements we hope you find this guide informative.

If you have any questions, we're available by phone, by email or in person. We look forward to taking care of you and your family.

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FOR MORE INFORMATION PLEASE VISIT: WWW.LOGAN-EVANS.CA

OUR STORY



Logan Funeral Home - established 1887



Evans Funeral Home - established 1924

Our History

With roots stretching back more than 130 years, our business has many stories.

For those of us who have the privilege of serving you here today, the most important are the ones that remind of us where we've come from and the legacy we've inherited.

Stories of the individuals who defined the role of funeral service in our community and who, over generations, offered you, their friends and neighbours, the kind of caring professional service that built the reputation we enjoy today.

The names of some of the local funeral service pioneers continue to be honoured and grace the names of our funeral homes. The two longest serving funeral homes in London.

We are pleased to share some of those stories with you here



George A. Furtney

At just 20 years of age George A. Furtney became the youngest graduate of the Canadian School of Embalming had ever produced. The first significant accomplishment of a distinguished career that would span more than thirty years.

Having apprenticed with a London firm he would one day own, George Furtney also practiced his trade in Toronto before accepting a partnership in a new Toronto firm, The Arthur B. Ridley Funeral Home, in 1957.

When the Logan Funeral Home came up for sale in 1962 it was time for Mr. Furtney to return to London and begin to build the legacy that he has left to us today.

In 1976 he acquired the Evans Funeral Home and formed Furtney Funeral Homes. George was determined to honour the names of their founders and thus retained their family names as the Logan Funeral Home and Evans Funeral Home, as they continue today.

Following his death in 1988 George Furtney's wife Joyce would assume the post of President until her retirement in 2002. Longtime Manager Dave Pizzezy would step forward to lead a partnership group that would assume ownership of the business and accept the formidable responsibility of carrying on in the shadow of the Furtney Family.

To this day the funeral homes are independently owned and locally operated by Dave Pizzezy and his partnership group.

Our Valued Staff

From personal and professional experience we understand how difficult it is to lose a loved one. Our compassionate and caring team work hard each and every day to make sure that the members of our community are taken care of during such a difficult time.

Our team of licensed funeral directors and funeral director assistants take great pride in maintaining the reputation and traditions that our funeral homes are known for and our commitment to serving families is both personal and professional.

For advice on what to do when a loved is dying, planning your own funeral pre-arrangements, making funeral arrangements, or any other funeral related inquiries, please do not hesitate to contact us at either the Logan Funeral Home, 519-433-6181, or the Evans Funeral Home, 519-451-9350, or online through our website, www.logan-evans.ca.

We are available 24 hours a day, 7 days a week to work with you and your family in your time of need to create the perfect Memorial or Celebration for your loved one.



Cassi Mask-Wildman
Operations Director



Jack Frank
Funeral Director



Ben O'Grady
Funeral Director



Alanna Smith-Morton
Funeral Director



Dawn Easton
Funeral Director
Preplanning & Aftercare Counsellor

Linda Prickett - Administrator
Pegi Walker - Funeral Director Assistant
Donna Reid - Funeral Director Assistant
Alana Trimmer - Funeral Director Assistant
Sarah Watkin - Funeral Director Assistant
Elaina Rodrigues - Funeral Director Assistant
Ron Humphries - Limousine Driver

OUR VALUED STAFF



David Pizze
President & Licensed Director

Dave is the Owner/Operator of the Logan Funeral Home and Evans Funeral Home.

Dave has been with the funeral homes for over 30 years. Beginning as a volunteer, part-time employee, apprentice, licensed funeral director, manager and now owner.

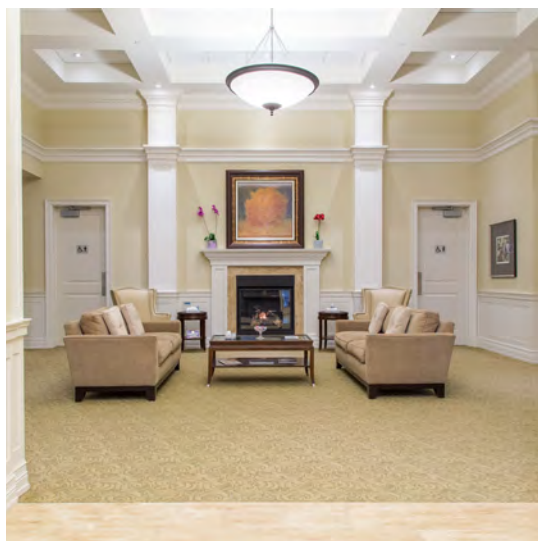
Dave takes great pride and personal interest in ensuring that every family is treated professionally and receives our best service from our caring and dedicated staff.





Virtual tour available on our website: www.logan-evans.ca

London's longest serving funeral home and one of London's oldest businesses, Logan's was established in 1887 By George E. Logan. Perceiving a need in the community, Mr. Logan arrived in London from Thorndale to open his business on Dundas Street beside Kingsmill's. For the next 75 years George Logan and his family would work to ensure that the funeral service needs of his new community would always be addressed with the finest of service and the best of facilities. The same ideals we believe in today.



As time passed and families began to use the premises of a funeral home, rather than their residences, for gathering at times of loss, more space was necessary. To meet this need and to better accommodate the stable housing the horses, which were extensively used in the funeral profession, the firm moved a short distance to the east side of Richmond Street, just north of Dundas Street. By 1920 the demand for still larger facilities motivated the Logan's to purchase the land that the funeral home occupies today and early in 1922 the firm moved once again. The new Logan Funeral Home was one of only a very few buildings in Ontario in its day that had been purpose built as a funeral home. The new structure also housed an ambulance service and the Logan family made their residence on the second floor. Additional living space was also provided for the ambulance attendants.

George E. Logan passed away and was buried in Woodland Cemetery in 1935 and the business passed to his sons Harold G. Logan and A. Everett Logan. Equally committed to their father's funeral service calling, the second generation would carry on in the business until Harold's death in 1962.

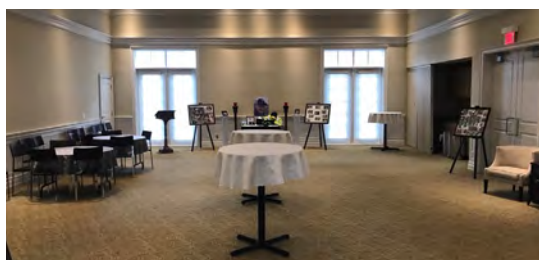
When the Logan Funeral Home came up for sale in 1962, after Harold G. Logan's death, George A. Furtney returned to the firm he apprenticed with , purchasing the Logan Funeral Home and began to build the legacy that we carry on today.



In the capable hands of George Furtney the firm would continue to grow and expand its facilities. Surrounding properties on Dundas and King Streets were purchased in the early 1960's to ease access and increase parking space. In 1972 a two-storey glass and brick addition was added onto the front of the funeral home along with a large portico providing a covered entrance into an expanded foyer. Additional upgrades and renovations would follow permitting this remarkable building to continue serving the families of London faithfully for nearly 90 years.

Following his death in 1988 George Furtney's wife Joyce would assume the post of President until her retirement in 2002.

Longtime Manager and Funeral Director Dave Pizzezy would step forward to lead a partnership group that would assume ownership of the business and in 2012 the group would realize their personal dream of opening, once again, The New Logan Funeral Home. This 10,000 sq.-ft. modern facility is bright, open concept and welcoming to the people of London and everyone who enters through the front doors. The new building is suitable for large or small services, visitations and a wide variation of set-ups suitable for every families unique needs when Celebrating the life of their loved one.



The new funeral home includes a chapel that can accommodate up to 400 people, space for up to 5 visitations at the same time and an onsite reception suite with kitchen facilities. All of the public space is easily accessible on the main floor.

The new facility allow us the privilege of being able to offer every family suitable space to honour their loved one in their own unique way. We encourage every family to personalize their Celebration and make it an experience that is about the deceased, but for the living. Some of these Celebrations have included: motorcycles, memory tables, large blankets displayed, quilt racks, collections, video slideshows, numerous picture boards, hobby items, sports equipment, work tools, to name just a few. All of this done in a way that is comforting to the family, allowing for a hands on experience for visitors while being respectful and dignified for their loved one who has passed away.

In January 2020 we added the feature to Live Stream services in real-time with the ability for live chat among viewers, sharing/uploading photos and replaying of the service.

The Logan Funeral Home will continue to service the needs of our community with the finest of service and the best of facilities.





It would not be long after George Logan opened his new building on Dundas Street until the community in east London and the Hamilton Road area would have their own new funeral home. In 1924 Clifford L. Evans would launch his firm at 648 Hamilton Road. Mr. Evans was deeply committed to the principle of value for his customers and dedicated to giving his families the best service available for the most reasonable price. A principle that still stands true today with our funeral homes.

Mr. Evans firm would expand to a second location – at the Northwest corner of Central Avenue and Richmond Streets. This location would eventually close after George Furtney purchased the Evans Funeral Homes for the simple reason that the Richmond Street location was only a few blocks from his already existing Logan Funeral Home on Dundas Street.

Throughout its evolution, whatever the changes that might have come along, one aspect of the firm remained steadfast; Clifford Evans' resolve to serve the people of his community and offer value for their hard-earned dollars.

In 1976 the Evans firm would be purchased by another former employee, George Furtney, but the 'community business' would continue to serve its community from the very same address where Clifford Evans launched it many years before. Obviously feeling strong ties to his own roots in the profession, Mr. Furtney would realize a personal dream in 1987 when he built and opened a brand new Evans Funeral Home, the building that exists today, and once again located at 648 Hamilton Road.

The new Evans Funeral Home would sadly prove to be among George Furtney's crowning achievements with his death coming only a year after its completion.





After 14 years as President Mrs. Joyce Furtney would decide to retire, in 2002, and sell Furtney Funeral Homes to a group of investors including multiple employees. Dave Pizzezy leads this partnership group, as President, and assumes ownership of the business and accepts the formidable responsibility off carrying on in the shadow of Mr. Furtney, Logan and Evans Families.

The new funeral home was constructed to include adaptable seating in the chapel, a family room and space to accommodate up to 4 visitations at the same time. All of this area is easily accessible on the main floor.

Over the past 30 years the funeral home has had additional upgrades completed to allow for a chapel area that can accomodate up to 200 people with an open concept. As well onsite receptions can be accommodated on either the main floor or the second floor.

Surrounding properties were purchased in the early 2000's to ease access and increase parking space. Two entrances to the property were now available off Hamilton Road and one entrance off Price Street.



These additions and future renovations would permit The Evans Funeral Home to continue serving the families of London and the Hamilton Road community faithfully and professionally into the future.

The Evans Funeral Home to this day is an important fibre of the London community and the longest existing Hamilton Road business as well as being the second longest serving funeral home in London (behind our own Logan Funeral Home).

In 2018 the Evans Funeral Home welcomed their newest family member, Hamilton C. Price. This chainsaw sculpture is a London tourist attraction and part of the Hamilton Road Tree Trunk Tour supporting our Hamilton Road Business Community.

In January 2020 we added the feature to Live Stream services in real-time with the ability for live chat among viewers, sharing/uploading photos and replaying of the service.

The Evans Funeral Home remains independently owned and locally operated.



THE GEORGE FURTNEY MEMORIAL FOREST ESTABLISHED 1991



The George Furtney Memorial Forest program for the London area is a way to honour the memory of a loved one – a living memorial. Each tree in this natural forest will be in memory of one who has lived. The Memorial Forest has been established in

recognition of the severe depletion of our forests, and pays a lasting tribute to a loved one, as well as ensure a better environment for generations to come. The George Furtney Memorial Tree Program was established during London's Arbor Week, April 24, 1992. The initial plantings took place north of the Watson Porter Pavilion in Fanshawe Park. A dedication service is held annually at the Pavilion each September. A living memorial may be arranged through either the Logan Funeral Home or the Evans Funeral Home. The Family of the deceased will receive an "In Memoriam Card" notifying them that a memorial tree will be planted in the George Furtney Memorial Forest in memory of their loved one. The U.T.R.C.A. (Upper Thames River Conservation Authority) supervise and control the plantings and ground preparation work. The name of the deceased will be engraved on the Memorial Forest plaque and in the Memorial Forest ledger located at the Logan Funeral Home and the Evans Funeral Home, plus in the listing which is included in

the dedication service brochure that everyone receives while attending the dedication service.

A tree will automatically be planted for each individual whose funeral arrangements have been conducted through either the Logan Funeral Home or



the Evans Funeral Home. A living memorial in appreciation of the confidence and trust placed in our firm by the families we serve.

It is our sincere wish that these living memorial will bring comfort and benefit to everyone in the community who has experienced a loss.

For more information please contact either the Logan Funeral Home, 519-433-6181, the Evans Funeral Home, 519-451-9350 or visit us online at www.logan-evans.ca



“HAMILTON C. PRICE” A.K.A. “PAUL BEAR(Err)”

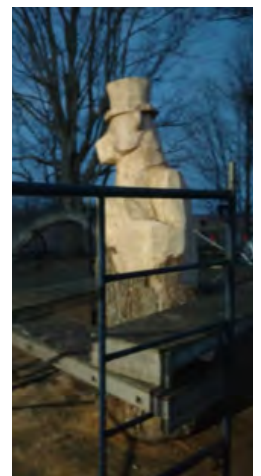
BORN JUNE 16, 2018

The Story:

The Evans Funeral Home is home to the 21st sculpture on the Hamilton Road Tree Trunk Tour – sponsored by the Evans Funeral Home, Tourism London and Stihl.

This chainsaw sculpture is carved from a 200 year old tree, almost 9 feet tall and weighs well over a tonne. The caricature Pall Bear(Errr) is named “Hamilton C. Price” – Hamilton Road and Price Street being the location/crossroads and the letter C. pays homage to Clifford Evans, the founder of the historic Evans Funeral Home (founded in 1924), the second longest serving funeral home in London (behind our own Logan Funeral Home), which makes it the oldest existing Hamilton Road business.

The Evans Funeral Home is honoured to be a member of the Hamilton Road Business Community and a participant in the tourist attraction that is known as the Hamilton Road Tree Trunk Tour.





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We specialize in Sympathy and Thank You baskets.

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Authorized
Dealer



**Express your appreciation by sending a
thank you basket to those who have helped
you personally or whenever you need to
express your thanks with more than words**



Edward Jones Express Estates Service

Managing a loved one's estate can be a complicated process. To help with this process, Edward Jones offers Express Estates. This service typically allows for the transfer or sale of securities held at Edward Jones – including corporate bonds, common and preferred stocks, mutual funds and government bonds.

When you use Express Estates, you must organize the estate's securities by asset and registration type. The first step is to contact your Edward Jones advisor for a checklist of the documents required to process a loved one's assets. Use the checklist and follow the steps listed below to help you gather and organize the required documents.

- **Review contents in the safety deposit box.** With a witness present, record the box's contents, and look for important documents, including a will, funeral instructions, insurance policies, securities and a list of assets.
- **Obtain the original will.** If your loved one's will is not in the safety deposit box, contact the family's lawyer. Please note that some individuals and companies may require a notarial copy or request that the will to be probated prior to distributing assets. This requirement also can vary by province.
- **Obtain certified copies of the death certificate.** Your funeral director can provide you with several copies of the original death certificate. You must have this document to receive distribution from life insurance policies, re-register or transfer investment accounts and transfer personal or real property.
- **Collect court-certified letters of appointment.** If the estate goes through probate, the court will issue formal letters appointing an estate representative.
- **Assemble other legal documents.** Locate your loved one's birth certificate and other important documents, such as:
 - Marriage certificate(s)
 - Military records
 - Divorce papers
 - Adoption papers
- **Locate insurance policies.** If insurance policies are not in a safety deposit box, contact the insurance company for copies.
- **Acquire investment records.** Helpful resources include income tax returns, bank statements, consolidated investment account statements and other business documents.
- **Notify the appropriate parties about your loved one.** Some suggestions include employers, life insurance companies, credit card companies, educational institutions, clubs, organizations and Service Canada, which is responsible for the Canada Pension Plan (CPP) and Old Age Security (OAS).
- **Submit documents.** Your Edward Jones advisor will review the documents and forward them to our home office. Within 24 hours, any assets in firm name will be re-registered or distributed to the designated beneficiaries.



Frederick H Rovers, CFP®
Financial Advisor

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Member - Canadian Investor Protection Fund

OUR SERVICES

"Thank you so much Logan family for the amazing services you provided. Thank you for all the knowledge you did have and thank you for helping my mom at a time like this." ~ Cul Blu (Google Review)

Our Services

One thing we have learned in our years of experience is that the ceremony is an important part of the final goodbye and the healing process. Whether you prefer an elaborate funeral with hundreds of guests, or a simple service for a few close friends and family members, the most important part is to have something, and we promise to help guide you and help plan a service that celebrates your loved one's life in your own unique and meaningful way.

Helping You Plan a Celebration of Life

At the Logan Funeral Home and Evans Funeral Home we believe that every person deserves to be celebrated and that every service, whatever the scope might be, is a Celebration of Life. Because this celebration is an important step in the healing process – for you and all of your loved one's friends and family, we want to help you plan a celebration that honours and respects their life, loves and accomplishments. We will work with you to ensure your loved one's memory lives on.

Memorial Tribute Page

Each life that we celebrate, with the families permission, will have a Memorial Tribute page on our website that may contain the obituary, stories, photos and personal condolences of your loved one. Each individual Memorial Tribute page is able to be shared on social media (eg. Facebook).

Video Tributes and Music

We encourage every family to gather photos on a DVD, USB, laptop or other device that can be displayed on our Smart TV's. We also encourage each family to supply/suggest music preferred, by their loved one or the family, that can be played throughout our funeral homes. Both of these tributes are treasures for your family and will help pay a lasting tribute to each individual.

Custom Printing

Send your guests home with a custom 'In Memoriam' card that commemorates your loved one with photos, poems, verses, specially written tribute or a hand written message from your loved one.

Wi-Fi

Complimentary high speed wi-fi is available throughout each funeral home. Families have found this beneficial for sharing photos, entertaining children or to use while sharing the funeral service or visitation by skype or facetime.

Informing the Public, Your Friends and Family that a Death has Occurred

Too often people miss hearing about a death or learn about it too late. We work hard to ensure that everyone in your loved one's community and circle of friends and family gets a chance to say a final goodbye and show their support through personal visitation or online social media.

If you would like more information on any of our services, have questions or would like to discuss how we can work together, to create a lasting memory of your loved one, please contact us.

It is our goal to personalize and create the most meaningful Celebration of Life for your family.



"Dave and his team were professional and went beyond expectations on several occasions. Thank you so much for making our mother's celebration of life seamless and beautiful. Everything was exactly as we had hoped." ~ Melissa D

PLANNING A FUNERAL

Where To Start

The funeral is an important step towards healing, not only for yourself, but for everyone who is affected by the loss of your loved one. When you first begin the process of designing a ceremony, the decisions you will face might seem overwhelming at first. We are here to help you understand the options, making the remembrance one of love, healing and life celebration.

Designing the Ceremony or Celebration that Helps and Heals. Whether it is formal or informal having friends and family around to gather and support one another is the first step in the healing process. A service can incorporate music, poetry, video or pictures, viewing or a closed casket, we want to help you make the right decisions. There are endless possibilities for what the service can be, and we are honoured to go above and beyond in our duty to meet your personalized and specific requests. Too often, people choose a fast service with little time for remembering a life lived. Having a funeral service with time to say goodbye is important for all.



Working Together

We know funerals and you know your loved one. Let's work together to create a service that will pay a fitting tribute.

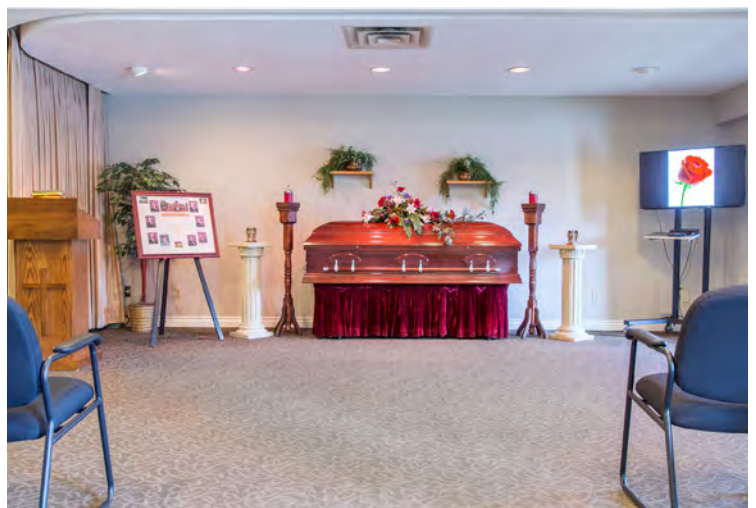
We will leave the details up to you. You can choose when, where and how to conduct the service. You can choose the music you want played, the poems and prayers you want read and any other special services or personal touches that will help honour a life well-lived. You make the decisions and leave the rest to us.



The Funeral Ceremony

If you would like to share this moment with your broad network of family and friends, we will help you spread the word. We will use newspapers and social media to bring the community together to celebrate your loved one's life.

You can choose to hold the ceremony in our beautiful chapel, in one of our rooms with flexible seating and arrangements or hold it elsewhere. You just let us know and we will help you plan a celebration to remember.





Logan & Evans

Funeral Homes

www.logan-evans.ca

INFORMATION GUIDE



Your Life, Your Story



Planning My Celebration

**At the Logan Funeral Home and Evans Funeral Home we believe that every service we have the privilege of conducting is a 'Celebration of Life'.
Celebrating the life of a loved one, no matter how young or old.
Every life deserves to be recognized and celebrated in your own unique way.**

Message To My Family

I wanted to spare you as much anxiety, doubt and confusion as possible at the time of my death, so within this section I have suggested some arrangements in advance.

This section includes vital statistics, funeral service guidelines, burial or cremation requests and cemetery details, which are all important to the funeral director while assisting you to plan the details of my service.

(Note – if services are prearranged this information may already be on file with the funeral home)

The section also includes more personal information for obituaries, eulogies and remembrances. Please accept these arrangements in the spirit they are given; with love, hoping to give you comfort and help you to remember the times we shared and our common love for each other.

Signature: _____ Date: _____

Witness: _____ Date: _____

Legal Representative In Charge of My Arrangements

This person is commonly referred to as Executor/Executrix (if a legal Will is available).

If no Will is prepared then the order of determining who is most likely to be appointed administrator of the estate and who should make the funeral arrangements should be in the following order of priority:

**Spouse – Children – Grandchildren – Great-grandchildren – Father or Mother – Brothers or Sisters – Grandparents –
Uncles, Aunts, Nephews, Nieces – Collateral relatives (cousins, etc.)**

Name: _____ Relationship: _____

Address: _____

Telephone: _____ Date: _____

Notes: _____

Vital Statistics About Me:

Name: _____

Address: _____

City: _____

Province: _____ Postal Code: _____

Social Insurance Number: _____

Date of Birth: _____

Place of Birth: _____

Occupation: _____

Employer: _____

Business/Industry: _____

Military Service: _____

Maiden Name: _____

Name of Spouse: _____

Fathers Name: _____

His Place of Birth: _____

Mothers Name: _____

Her Place of Birth: _____

My Preference for the location of the Visitation Service or Celebration of Life:

☐ Logan Funeral Home

☐ Evans Funeral Home

Address of Place of Worship: _____

My Preferences for the Service:

Clergy or Officiant: _____ or ☐ Funeral Home to Recommend

Name: _____

Contact Information: _____

Notes:

Personal Items:

Eyeglasses: ☐ Remove ☐ Leave On

Jewellery: ☐ Remove ☐ Leave On

Clothing: ☐ Purchase at the Time ☐ Selected

Pallbearers (six are required)

1. _____ 4. _____

2. _____ 5. _____

3. _____ 6. _____

Musical Tributes: _____

Soloist: _____

Organist/Pianist: _____

Congregational Hymns: _____

Favourite Genre of Artist: _____

Community Organizations or Clubs That May Participate _____

Cemetery Instructions:

The following are my wishes regarding my final resting place

Name of Cemetery: _____

Address: _____

City: _____

Province: _____

Property, Crypt or Niche Owned?

If yes, specify location written on cemetery purchase agreement

Final Resting Place: ☐ Earth Burial ☐ Mausoleum
☐ Interment Following Cremation
☐ Other

Marker or Monument: _____

Purchased:

Monument Company Name: _____

If No, Inscription Instruction: _____

Reception Location: ☐ Reception Suites
☐ Place of Worship
☐ Other

☐ Reception to Follow Cemetery

☐ Reception to Follow Service

Notes:

Information for Newspapers - A Guideline

Place of Death: _____

Date of Death: _____

Spouse, Widow or Widower of: _____

Married for Number of Years: _____

Children, Their Spouses and Their Places of Residence: _____

Grandchildren, Their Spouses and Their Places of Residence: _____

Siblings, Their Spouses and Their Places of Residence: _____

Education: _____

Clubs and Lodges: _____

Military Service: _____

Special Interests, Hobbies and Pets etc: _____

Memorial Donations: _____

A Personal Life Review for the Funeral and Eulogy:

I would like the following religious beliefs expressed: _____

Favourite poem, verse or scripture: _____

Some significant accomplishments in my life: _____

One of the greatest inspirations in my life: _____

If I could live my life over again, I would change: _____

Favourite Places: _____

Favourite colour, flower, food etc: _____

I want my family to remember me for: _____

A message to my family and friends: _____

Special Notes or Messages For My Loved Ones

CREMATION OR BURIAL OR BOTH



This is one of the major decisions that needs to be made when a death occurs and it usually depends on a variety of things. If the family has traditionally chosen burial in previous generations, they may decide to choose earth burial as the family might own plots together in a local cemetery. Furthermore, a family may not like the idea of cremation and opt for burial. There are certain costs associated with burial. Some of them include casket selection, plot within the cemetery and headstone in the cemetery. Each cemetery is governed by their own board and by-laws therefore prices and guidelines differ from one cemetery to the others.

“Disposition” is the term used by the funeral industry to describe the final handling of the deceased’s remains. Although your initial decision for the disposition of the body is between burial and cremation, there are several variations on each. Whichever choice you make, the body will return to its natural elements.

Burial Services

If you’ve chosen to have your loved one buried, you may want the casket present at the service. Many people choose to hold a viewing prior to the service. Whichever option you choose, we will work with you to ensure that you have every opportunity to bring family and friends together to say a final goodbye before the burial.



Burial Choices

- The casket can be interred (earth burial)
- Interred (earth burial) in a concrete vault or outer burial receptacle (lined or unlined)
- It can be entombed in a crypt within a mausoleum (indoor or outdoor)

Reasons for Choosing Burial

- Burial is traditional within your family, religious group or geographical area
- You do not like the idea of the body being “burned”
- You want to erect a monument on the grave
- You may want to visit the grave in the days to come

Decisions You Must Make If You Choose Burial

- Whether or not the body is to be embalmed
- Which kind of casket will house the body
- Whether or not the cemetery requires a vault
- Which cemetery to use for the burial
- Selection of gravestone at the cemetery



"When my father died we needed help. Their staff are very compassionate and helpful in a time where we weren't thinking straight. They helped us have a wonderful experience." - Denise D.

Cremation Services

If the body is cremated:

- The remains can be stored by the family
- The remains can be placed into an urn, keepsake urns or jewellery selected at the funeral home
- The remains can be buried in the ground in a regular plot or a smaller cremation plot
- You may take the remains and distribute ("scatter") them over land or water

Reasons You Might Choose Cremation

- Cremation is traditional in your family, religious group or geographical area
- You believe and want your body returned quickly to be one with nature
- You have misconceptions that it is better for the environment
- You want to keep costs down (in fact this is only true if you do not select a cemetery plot)
- You are concerned about valuable land space

Selecting cremation does not mean that you will have a less expensive funeral. The main cost savings/difference will be in your choice for a cemetery plot. You may still have a casket viewing and a celebration. Essentially most services the funeral home provides is the same whether you select burial or cremation.



Decisions You Must Make If You Choose Cremation

- Do you want to have a viewing before cremation. Cremation does not eliminate your ability to have an open casket, visitation or casket celebration
- What to do with the remains after cremation

Some jurisdictions have laws prohibiting the scattering of remains. Some areas allow you to scatter on Crown (Government) Land or water systems. Scattering on private property is illegal without permission of the land owner.

When thinking of a final resting place for your loved ones remains think of places that were especially loved by the deceased. You can walk in the woods, by a favourite lake or on the old family farm. You can bury the remains under a newly planted tree or in a family flowerbed. Every time the flowers or tree bloom, you will be reminded of your loved one. If you decide on any of these, however, consider what will happen if, some day, you move away or the private property is sold and/or excavated.

Visitation

A "Viewing" means to have an open casket.

A "Visitation" is when the body is placed in the casket (which may be open or closed) before the ceremony so that mourners may come to "visit".

A visitation offers a chance for people to "pay their final respects" to the deceased. Just as important, it is also a time for mourners to meet and console each other. Visitation periods can be the day before the service or as little as an hour prior to the service and can be open to everyone wishing to support the mourners or restricted to close family and friends.

Meaningful Services

A funeral is so much more than a way to say goodbye; it's an opportunity to celebrate the life of someone special.

Today a funeral can be as unique as the individual who is being honoured. From simple touches like displaying personal photographs to events created around a favourite pastime, funerals should reflect a person's life and personality.

The funeral can be a formal service conducted in a place of worship or at the funeral home. It should reflect the religious beliefs of the deceased while also honouring the life that was lived with unique personal touches.

Remember too, that laughter is as much a sign of strong emotion as tears and anger. And if a person had a good sense of humour, there are bound to be some funny stories. This sharing can be a rich and powerful experience.

The following are questions you can use to help you decide how to personalize a service

What Was The Person Like as a Professional?

Many people take great pride in their career. Perhaps they dedicated a lifetime to a profession. You may want to consider a way to include their professional life into their funeral service.

Examples: For a teacher have a fellow teacher or former student speak at the service or have a school choir sing a musical selection during the service. For an Emergency Services Officer you could display their uniform/equipment or have their fire truck or police vehicle in the procession.



Was the Person Spiritual?

Through organized religion or personal beliefs, most people have some sense of spirituality in their life. Often those values are from the very core of who the person was in life. Therefore, you may feel it is important to incorporate this into the service.

Examples: Hold the service at the person's religious facility, have a family or friend read excerpts from their religious publication (i.e. Bible, etc.), have religious symbols relating to their faith or play music from their religion during the service.

What Did the Person Like to Do?

Often people have hobbies or activities that have been as much a part of who they are as their smile. Why not showcase that part of their life during the funeral?

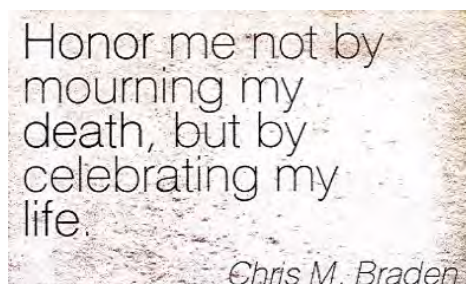
Examples: Displaying hobby items (i.e. sports equipment, gardening tools, or collections), personalizing the casket, displaying trophies or awards they won, creating picture boards or slideshows featuring their hobby and activities, or have someone speak about their passion and activities.

By incorporating these or other personal touches to a funeral, the service becomes a reflection of the person's life and personality who everyone is gathering to celebrate and honour in a unique way.

What Was The Person Like as an Individual?

One way to enhance a funeral is by bringing a piece of the person's personality to life. Consider what made the person special, what made them who they are?

Examples: If the person was a cowboy/cowgirl you could have their saddle present; for a Veteran have a military service or honour guard; a motorcycle rider you could have everyone ride their bikes.





The Logan Funeral Home and Evans Funeral Home offer organized receptions in our wonderfully comfortable facilities.

The Logan Funeral Home has a fully functional reception suite that can comfortably and professionally host receptions of any size.

We have organized receptions for as few as 15 or as many as 175 people.

The kitchen includes a commercial dishwasher, refrigerator and stainless countertops.

On occasion we have retained a liquor licence so that the family could celebrate the life of their loved one with a toast and some casual drinks.

The Logan Funeral Home is also able to hold meals for families in between visitation periods. With a selection of hot or cold meals available we are able to have our caterers bring food into the reception suite so that the family does not have to feel rushed or concerned about not having enough time between visitations to be refreshed and relaxed. It can be as simple as ordering pizza or having a sit down lasagna/pasta and caesar salad meal.



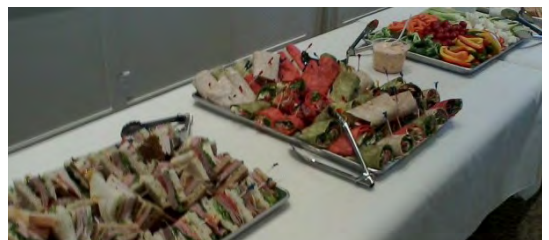
The Evans Funeral Home has an adaptable reception suite that can comfortably hold a variety of receptions. We have organized receptions for 10-120 people.

The Logan Funeral Home and Evans Funeral Home can also arrange for their caterer to deliver food to the family home for a reception in the family's own comfortable surroundings.

While dealing with the loss of a loved one is an emotional time we can assist the family to make the reception planning easier. Our choice of carefully selected caterers can accommodate dietary restrictions and religious requirements.

We have also, on request, incorporated food or the deceased's favourite snacks into the visitation period.

No request is too obscure. Please do not hesitate to ask if we can accommodate your special requests.



MARIA G. MENDES

LAW FIRM

WILL AND ESTATE PLANNING – IS IT CRITICAL?

Do it for love... Because you care!

Creating a Will is setting out the distribution of your assets to your designated beneficiaries. At certain critical stages of your life, a current Will may also need to be revisited.

Consider legal obligations to a business partner, spouse, former spouse or children in order to avoid potential court challenges in the event of death or incapacity.

Carefully determine who you appoint as Trustee or Attorney. Also appoint alternate persons in the event the primary individuals are unable or unwilling to perform their duties.

Sometimes an outside person may be advisable as a Trustee or Attorney. A trusted, knowledgeable friend or a professional can be appointed.

Although, it is easy to delay these important matters, one needs to be mindful of unexpected ill health. Loss of memory or accident may impact one's ability to provide instructions.

Openly discuss your family situation with your lawyer -- ensuring your Estate Plan is reflective of your wishes, avoiding potential future family rifts or court challenges.

Don't leave "surprises" for your loved ones -- ensure your Estate is well planned. You will feel a sense of peace knowing your estate is in order.

Families want to remember their loved ones for all the love and the good memories shared.

That is the legacy of a lifetime!

Maria Mendes has practiced Wills & Estates, Family Law and Real Estate for over 25 years. Maria has Chaired various Boards including London Police Board, Fanshawe College, London Housing Authority and City of London Committee of Adjustment. Maria is dedicated to the best interests of her clients – encouraging non-adversarial processes of resolving disputes whenever appropriate.

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See Advertisement inside front cover

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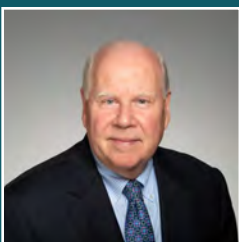




Wills
Powers of Attorney
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Menear Worrad & Associates offers a full range of Estate services including the careful attention to the drafting of Wills and Powers of Attorney as well as providing expert assistance in formulating an overall Estate plan. Our lawyers deal with a wide range of client situations, from the straightforward to the extremely complex. In addition to drafting these important documents, our staff will professionally navigate, with you, the complexities of the administration of an Estate upon death, from beginning to end, including establishing any required trusts before or after death and assisting you in any legal disputes that may arise during the course of administration. The Estate team at Menear Worrad & Associates has over 50 years of experience in all of the above matters and will guide and assist you in the handling of any of these issues with careful attention to detail, and with a disarming approach that will make complex issues seem refreshingly simple.

WE ARE A FULL SERVICE LAW FIRM ALSO OFFERING SERVICES IN THE AREAS OF
REAL ESTATE, CORPORATE LAW, LABOUR AND EMPLOYMENT LAW, AND FAMILY LAW.



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Diane Gordon, Sales Representative - dg@llre.ca

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" Thank you so very much for representing our home so well. We are thrilled with your professionalism and the attention to detail that you exhibited. We will greatly miss our old home but your caring and kind attitude helped us wish farewell to our first home. All the best to you and yours in the future! "

The passing of a loved one is an emotional time for everyone involved and can be an overwhelming experience.

"Rest assured we are here for you and your family."

Over the years we have helped many clients through this difficult time of selling their family home. You can be assured that the entire process will be handled professionally and with an understanding and compassionate approach.

Customized monuments to honour the memory of your loved one.



MAKE SURE NOTHING FALLS BETWEEN THE CRACKS! RELIEVE THE IMMENSE BURDEN PLACED ON YOUR EXECUTOR BY PLANNING AHEAD TODAY

- Document and fund your funeral wishes
- Arrange travel & final expense coverage
- Purchase your Monument or Marker

By procuring these in advance, you will greatly alleviate many stressful situations for your family and your executor.

this advice brought to you compliments of



**Dawn Easton, Preplanning Funeral Director
& Monument Representative**
(519) 852-3140
dawneaston111@gmail.com
Logan and Evans Funeral Homes



Appointments Welcome
Ph: (519) 451-3838
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PRE-PLANNING AND AFTERCARE COUNSELLING



Dawn Easton
Dawn wears many hats at the Logan Funeral Home and Evans Funeral Home. She is a Licensed Funeral Director and assists families with monuments, however, her main function is as our Pre-Planning & Aftercare Counsellor

What is Preplanning?

Preplanning is simply the process of drawing up plans for a funeral before there is a need for the service.

It involves the gathering of a variety of family information, vital statistics and making decisions about the type of services that you want. For instance, where the funeral should take place and who might participate. Working together with a funeral director or preplanning counsellor, you organize and record all of this information.

Our staff can lead you through the process providing professional advice and caring guidance along the way. They will ensure that you have all of the information you need about our services and merchandise allowing you to make informed decisions.

You may choose to pay for the arrangements in advance or your plans can simply be held on file at the funeral home to be carried out when they are needed and invoiced to the estate or family at that time. Our staff will explain your options when you meet.

Family and friends getting together to honour a loved one's life is one of the most important steps in the grieving and healing process. You may wish to have a formal service in a place of worship or an informal service, gathering or celebration in a funeral home.

Decisions need to be made about the location, the choice of casket/urn, who the pallbearers should be, special music requests or who will be officiating. Whatever you choose we are here to help create a unique and memorable service that people will remember fondly for years to come.

Peace of mind begins with a phone call. Call us today to set an appointment and discuss your pre-arrangements.

Why Preplan?

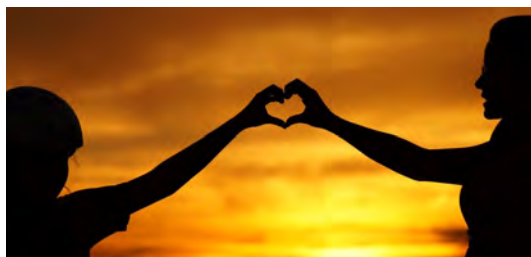
Preplanning saves your family the stress of planning a service during an already difficult time. By planning ahead, we make certain that your wishes and desires are respected and carried out.

We advocate preplanning because our experience has shown that not only is planning ahead virtually stress-free but people have the time and the information they need to make carefully considered, pressure-free decisions that are the right choices for their family. "Is this what she would have wanted?" is an all too common question when families plan at a time of need.

For many people funeral preplanning has also become an extension of the estate planning process. It is simply one more thing they choose to take care of as they plan for retirement and the next stage in their lives.

There are, of course, financial considerations as well. Choosing to prefund funeral arrangements is another way in which people act to protect their families and prepaying can mean that your family will pay no further costs for the services and merchandise at the time of need. No matter how long into the future or how much costs rise, you are guaranteed not to pay any more for what you have pre-arranged.

Whatever your reason is for preplanning you will be glad you did and making your wishes clear will prove to be a very real gift to your loved ones.



Aftercare - Executors Aide

There are numerous tasks involved in settling an estate. The majority of people have never been an executor and don't know where to start.

This is why we provide our clients with our Executor's Toolkit program, a comprehensive set of tools and information, designed to assist an executor with organization and settling of an estate in a timely manner.

In the immediate term we notify key Government offices that a person is deceased. This prevents the deceased's estate from receiving overpayment of monthly old age or Canada Pension benefits.

In the short term we provide various forms and checklists to assist with filing for government benefits and organizing other key estate details. Following the funeral service we will arrange a time to sit down with the executor (or person in charge of arrangements) and we will personally assist in completing key Government documents. This appointment will also help to identify many other items that need to be cancelled, changed or notified that someone has died.

A clear plan will be laid out for the settling of the estate and your family will carry on with a clearer understanding of what needs to be completed.

Our Executor's Toolkit

- Provides you with the information and direction you need
- Assists you with administrative tasks – saving you time and effort
- Gives you peace of mind that you can settle the estate in a timely manner

Please note that the Executor's Toolkit does NOT provide you with legal or accounting advice. Each estate is different and you should seek professional assistance for legal and accounting matters.



"Post funeral consult with Dawn was a valued offering. She was very attentive and most helpful in identifying the path forward"

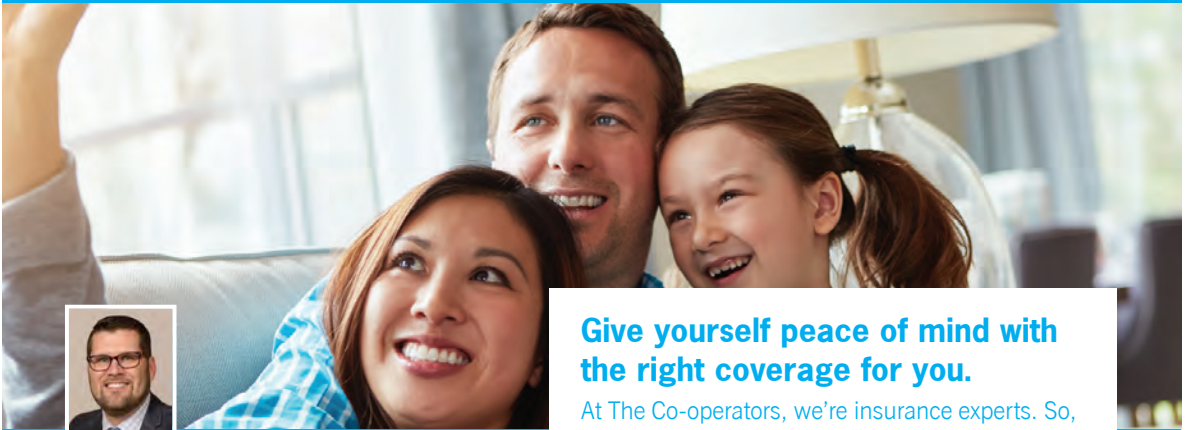
Anonymous (post funeral questionnaire)



Our commitment to your family does not end with the service.

We consider it our responsibility to also meet the needs of the living.

We hope that our meeting and executor's toolkit will assist you with the many details that need to be taken care of after the death of a loved one.



Drew Gardiner, CHS
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Service Charges

We are pleased to provide you with a full disclosure of our professional service charges. To help you understand funeral costs we have prepared an outline of the categories that make up a funeral account: casket and merchandise selections, professional services charges, cash disbursements and taxes on applicable items.

To help consumers, legislation states that all funeral homes must provide an itemized price list of all of their related professional service charges as well as casket and merchandise charges. Please contact us for our latest price list.

We pride ourselves on always being one of the most reasonable priced funeral homes in the area, although many expect our charges to be much higher given our level of professionalism, the quality of our facilities and our ethical standards.

Consumers and families finally can learn first hand that there is a difference in the service we provide and they do not need to fall into the trap of traditional loyalty many funeral homes attempt to count on. Today, being good is not good enough. We trust that this service will give you one more reason to give us serious consideration when seeking a funeral home that is pro-actively working towards providing you the highest standards of services and facilities while offering sensible and affordable solutions.



Professional Service Charges

Professional service charges include the services that we at the funeral home provide for your family at your time of need such as the use of our facilities, the arrangement services, our transportation services, and others.

Cash Disbursements

Cash disbursements are just as they imply; To aid families we serve, we will cover third party expenses and place them on our account as a convenience until the estate is understood.

Strict legislation ensures that these items are not marked up and only the exact "cost" is included on the funeral account. Typical cash disbursements might include:

- Newspaper Notices
- Clergy Honorariums
- Cemetery Charges
- Coroner's Cremation Certificates
- Reception Catering
- Cremation Charges
- Municipal Levy & Church Honorariums

CHOOSING THE PRODUCTS



Burial or Cremation?

The funeral is an important step toward healing, not only for yourself, but for everyone who is affected by the loss of your loved one. There are a number of things to consider when putting someone's final arrangements in place.

Which Type of Service Will Help You and Your Loved Ones Heal?

You will need to decide if you want your loved one to be buried or cremated. If you choose to have your loved one buried, you will need to decide if you want to have a viewing with the body present and if you want this viewing to be public or private. You will also need to make arrangements for a cemetery plot.

If you choose to have your loved one cremated, please remember that you can still have the body present for viewing before the cremation. Many families do not know this option exists and do not get the needed closure to be on their path to healing. You will then need to decide if you would like the cremated remains scattered or kept in an urn or other keepsake.

Too often, people choose a fast service with little time for remembering a life lived. Having a funeral service with time to say goodbye and proper measures in place to ensure that your loved one is remembered, now and in the future is important, not only for your healing, but for others as well.

Choosing the Products

Now that you have thought more about burial or cremation for your loved one, you will need to choose the products such as caskets, cremation containers, personalization pieces and memorialization products. Below is a general idea of what can be available from a funeral home.

Our comprehensive selection of products is designed to offer you the widest array of ways to honour your loved one.

Casket Selections

Funeral homes have a number of caskets that you can choose from. Choose from cloth covered caskets, wood caskets, metal caskets and others. Customize many of the caskets to pay a fitting tribute to your loved one.



Our caskets are 100% supplied by Victoriaville & Co., a Canadian Top 50 Best Managed company and supplier of many of our memorialization products.



Forever in Your Heart

You can always depend on our compassionate staff to help you order flowers for a loved one or a friend. Let us assist you by creating an appropriate floral design for the service, family or celebration of life.



www.forestofflowers.com

See the back cover for our 9 London locations.

CHOOSING THE PRODUCTS

Urn Selections

When cremation occurs generally the cremated remains are placed in a permanent urn. The urn may be present for services, used for the final interment or kept in a special place in the home.

Urns are made of numerous materials generally in categories of hardwood, metal or stone. Many families have appreciated the option of personalized engraving. This may include an inscription of the deceased's name and dates of birth and death. A wide selection of symbols are also available which may reflect hobbies & interests. Engraving is completed in order that the urn may be sent straight from the manufacturer to our facility so no delay in arrangements is involved.

We also offer a smaller selection of temporary urns for those selecting scattering, and miniature urns called "keepsakes" which will hold a token portion of the cremated remains, a lock of hair or earth from the gravesite.

The value of an urn is determined by the material from which it is made and the craftsmanship involved in its production. A wide range is offered providing choices in all price ranges.

Personalization Options

As you begin to think about personalizing the funeral, turn your thoughts to your memories of the person who died. Think about his or her qualities and what he or she meant to others. Consider his or her passions, hobbies, pastimes, likes, dislikes.

You might try making a list of the following:

- Attributes or passions of the person who died.
- Special memories to share.
- Achievements of the person who died.
- Important people to include somehow.
- Personalize the elements of the ceremony.



Once you've given thought to the unique life and personality of the person who died, it's time to incorporate those memories into the funeral plan. Be creative as you, together with your family, friends, funeral director and the person who will lead the service, brainstorm how to remember and honour this special person.



Cremation Vaults

Basically, a cremation vault acts to protect the urn. If you've chosen to inter a loved one's ashes on the grounds of a cemetery, you'll want to consider the purchase of a cremation vault. The final decision you make will depend on whether you'll plan an in-ground burial (called an "inurnment"), or intend placing the urn in a mausoleum or columbarium.

Vault Selections

Outer Concrete Burial Vaults

Outer burial vaults are used primarily for two specific reasons:

1. To support the grave. We have all walked in cemeteries, and have found the ground to be very uneven in many areas. The use of a vault eliminates the settling of the grave. Many cemeterians prefer the use of burial vaults for obvious maintenance reasons.

2. To protect the casket and remains. For many families this is extremely important and to some families it is not. The choice is yours, although many cemeteries and their maintenance people wish you to have an outer concrete burial vault at the time of disposition. Some cemeteries require vaults in their by-laws.

Outer burial vaults range from the standard vault, which is a non-lined outer burial vault and serves as basic protection from the gravesite elements, to lined outer burial vaults which are designed for families who wish a more permanent protective burial vault. Lined vaults are constructed with a combination of concrete cores, steel reinforcement and with inner liner materials ranging from ABS plastic, polystyrene, stainless steel to the maximum lining for the maximum protection available such as bronze lining.

All of the above outer burial vaults have a unique tongue and groove design in the lid and the body of the vault. A special sealant is applied before the lid is moved into place. Upgraded burial vault lids have the deceased's name, photo/image option, year of birth and year of death inscribed on a special plate. The vault companies have the ability to personalize the lid of the vault upon the request of your funeral director.

Lined Vaults

Lined vaults are designed to protect the deceased and the casket against the entrance of any water or foreign grave elements. Professional installation, a gravesite canopy as well as the grave dressings and custom lowering device are options available through the vault company



Monuments and Grave Markers

A monument or grave marker is lasting tribute and memorial to your loved one. Many families consider planning for their monument or grave marker at the same time they are making at need or preneed arrangements. Proper planning takes time and consideration, as there are many options to consider when selecting a monument or grave marker. Our onsite monument specialist will cover important decisions such as granite choices and colours, inscription information, religious background and beliefs and cemetery regulations. We are here to help you create a permanent memorial to honour the life, personality and interests of your loved one.



PERSONALIZATION



A good way to personalize the funeral is to personalize the common elements of funeral ceremonies:

- The obituary
- The casket
- The urn
- The visitation
- A memory/reflection table
- A personal item display
- The stationery
- The eulogy
- The music
- The readings
- The procession
- The committal service
- The gathering or reception
- The monument

"Cassi, Pegi and Dawn took care of everything very well. They expressed compassion and understanding, and were very patient throughout the whole process. One may hear negative things about Funeral Homes, but with our first hand experience we could not have asked for a better experience throughout this most difficult time.

~ Jeffery N-T (Google review)

Memorialization Products

There are a number of ways to memorialize your loved one and ensure they are remembered and honoured. Choose from a line of personalized stationery to send those attending the service home with a keepsake, or honour the life lived with a video tribute and personal music selections. There are many memorialization options that can help you say your final goodbye and remember a life well lived in their own unique way.

Memorial Stationery

Our staff at the Logan Funeral Home and Evans Funeral Home can produce your personalized 'In Memoriam' cards, 'Guest Book' (registry), laminated bookmarks or any other idea you may have by adding a picture, multiple photos, emblem, crest/logo, handwritten note/recipe from the deceased, special verse or poem, story, obituary or anything else that brings special significance.

We have a selection of designs for you to choose from, 'In Memoriam' cards that are completely custom and 'Thank You' cards are available.

Miscellaneous

The Logan Funeral Home and Evans Funeral Home offer a wide selection of keepsake urns, keepsake jewellery, fingerprint jewellery and other personalization items. Keepsake urns/items and jewellery are perfect for cremains (ashes), lockets of hair, flower petals and mementos, bringing the memories of your loved one to an even more personal level. Please have a look at the items we have available for your memorialization or ask if there is something you have seen and we will endeavor to find it for you.

Memory Table or Display

Our staff can arrange for you a table that will allow your guests to leave messages and memories for your family to read in the days and weeks ahead. These messages may be stories or memories about your loved one.

We also encourage families to bring in personal items of the deceased to set up a display with some key artifacts identifying important parts of your loved one's life.

Example : motorcycle, canoe, garden tools, work boots or sports jersey

The Service Details

Now that you have thought about burial versus cremation for your loved one, it is time to think about what you would like the service to look like and represent.

The Location of Service

Is there a special place that your loved one would like to have their final goodbye? There are many options to holding a service for the deceased. It can be held in a funeral home, in the community, really the options are endless. This is where you can rely heavily on the funeral director to help create a memorable service.

Pallbearers

Pallbearers are the people you have probably seen who carry the casket at the service, if there is a casket present. Have you thought about who will hold this responsibility?

Who will be officiating the service?

You can choose to have a minister officiate the service or celebrant. The difference between the two are religious and non-religious. Some find it offensive to speak of religion if the deceased did not have religious beliefs. The choice is yours for who you would like to officiate the service.

Other decisions to be made

There are a number of other decisions that will need to be made for the service. You will need to decide which flowers will be used, the type of music to be played, if there will be transportation to and from the service for friends and family, if there will be people speaking of stories or memories of the deceased, if there will be a eulogy, and any other special services that may reflect the life of your loved one.

Notifying others of the death

There is likely a list of people that were important to your loved one. Preparing a list of who should be notified of the passing of your loved one will be beneficial to you when making the arrangements. Funeral homes today have a number of ways of notifying people in the community and beyond of the death. Speak to us about these options.

After the Service

We can only speak about what services we offer our families and we stand behind our services 100% of the time. One thing that is very important to us is that we ensure that our last contact with the families we serve is never the invoice for the funeral. We offer support in our after care program to support the bereaved family in helping them complete pertinent documents and ensure their affairs are looked after. Our service does not end at the cemetery.

Immediate Need

We are sorry to hear about your loss.

We hope that you find this section of our guide helpful in this difficult time.

If you are looking for information on what to do now that a death has occurred, or are hoping to send us the information for your loved one from the comfort of your own home, you have come to the right place.

As always, if you would prefer to speak to someone directly, please contact us.



A DEATH HAS OCCURRED

What's Involved?

Most people do not know what to do when a death has occurred. We hope this area of our brochure will guide you in the right direction. We have provided step-by-step what is involved when planning a funeral. If you have any questions or would prefer to speak to someone directly, please contact us.

Who To Call First

Whether you received a 2am phone call with news of an unexpected death or shared your loved one's final moments of a long illness, your initial reaction to the death was likely shock. It doesn't seem to matter how prepared we are - or aren't - a loved one's death often leaves us feeling numb and bewildered. If you're responsible for making the funeral arrangements or executing the Will, shock and grief can be immobilizing. Even simple decisions can be overwhelming.

Making The First Phone Call

What to do first depends on the circumstances of the death. When someone dies in a hospital or similar care facility, the staff will usually take care of some arrangements, such as contacting the funeral home you choose, and if necessary, arranging an autopsy.

You will need to notify family, friends and clergy. It may be easier on you to make a few phone calls to other relatives or friends and ask each of them to make a phone call or two to specific people, so the burden spreading the news isn't all on you.

If you are alone, ask someone to keep you company while you make the calls and try to cope with the first hours after the death.

Call a Funeral Director

Whatever the circumstances of death, one of your first calls should be to a Licensed Funeral Director.

We are here to help you:

- Transport the body
- Obtain a death certificate
- Select a casket, urn and/or grave marker
- Prepare the obituary
- Arrange/plan the celebration, funeral, visitation, memorial, reception, cremation and/or burial service
- Begin the process of settling the estate and notifications

Call the Employer

If your loved one was working, you will need to call his/her employer immediately. Ask about the deceased's benefits and any pay due, including vacation or sick time, disability income, etc.

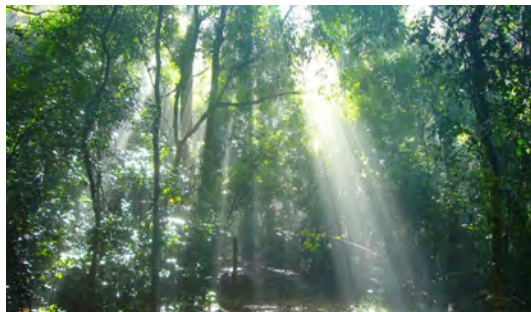
Ask if you or other dependents are still eligible for benefit coverage through the company. Ask whether there is a life insurance policy through the employer, who the beneficiary is and how to file a claim.

Call The Life Insurance Company

Look through the deceased's paperwork for the life policy. Call the agent or the company and ask how to file a claim. Usually the beneficiary (or the beneficiary's guardian, if a minor) must complete the claim forms and related paperwork. You'll need to submit the death certificate and a claimant's statement to establish proof of claim. Remember to ask about payment options. You may have a choice between receiving a lump sum or having the insurance company place the money in an interest-bearing account from which you can write cheques.

Meeting with the Funeral Home

Within the first 24 hours of a death, you will need to meet with the funeral home to begin the final arrangements. This will be a difficult time for you and your loved ones. The funeral home staff will be there to guide you and help make this difficult time a little bit easier.



Who Will Go With You?

One decision that will need to be made when a death has occurred is who will go with you to the funeral home. Do you have a list of people that are available within the first 24 hours to make the final arrangements?

Who Will Make The Decisions?

Deciding on your loved one's final goodbye will be challenging but not impossible. The funeral home will help you in providing the answers to questions you may have. They will help you understand what is involved in planning a funeral and be there to support you in any way that you need. Something you need to think about is who will be making the decisions? Will it be you? Will it be someone with you at the funeral home?

Who Else Is Involved In The Arrangements?

Does the deceased have children, friends, family that would like to be a part of arranging the funeral? Do you know how the deceased felt about funerals or what their wishes were? You and your loved ones know the deceased best and your funeral home will work with you to help in celebrating a life lived.

Who Should Meet with the Funeral Director

All arrangements should be completed/authorized by the executor. If there is no will then the closest next of kin would be responsible for all arrangements. There is a legal order of determining who would be in charge and the Funeral Director can assist in this determination. I.e: Legal spouse/common-law spouse, children, grandchildren, parents, etc.

Do You Have the Information Gathered for the Paperwork?

When a death occurs, it is a legal matter that requires paperwork. To better prepare yourself for the arrangement at the funeral home, it may be helpful to gather documents needed. Below are a list of documents needed when a death has occurred (to name a few, but not limited to this list):

- Account statements of the deceased
- Life Insurance Policies
- Beneficiary designations
- Deeds for real estate
- Automobile and boat titles
- Stock and Bond certificates, Investment statements
- Loans, leases, mortgages
- Copies of bills (utility, etc.)
- Last Will and Testament and any Codicils
- Tax Returns

Help & Guidance

Our Help & Guidance Centre is full of useful, practical information to help you through all the stages of planning a funeral and beyond. If you have any questions or would prefer to speak with someone directly, please contact us.

This section is dedicated to helping you through the difficult task of planning a funeral. Who should I call when a death occurs? How do I write an obituary? What can I do to help a loved one who is dying? You'll find the answers to these questions and other information to help you plan a funeral and beyond. If you have any questions, or prefer to speak to someone directly, please contact us.

Family Emergency

Nothing adequately prepares us for the initial shock of losing a loved one. Feelings of panic and helplessness may be overwhelming, but it's important to know you are not alone. It is important to reach out to close relatives, friends and professionals for the help, support and comfort you need. Notifying family and friends is always an important consideration in the initial tasks to be completed.

Call immediate family members first, parents, children, brothers, sisters and grandparents of the deceased. Again, do not worry about waking others. Grief researchers say those close to the deceased feel left out if they aren't told about a death immediately. Rely on others to assist you in notifying everyone: do not attempt to do this yourself. It not only helps others through the grieving process to have some responsibility, but also allows you to carry on with other tasks.

Although it may be difficult, telling others of a death is therapeutic. Saying aloud that a loved one has died, the death is confirmed in your mind - an important step in the grief process. So much is to be done in what seems like so little time. The emotional impact of death understandably makes it difficult to focus on the details that go into organizing a funeral.

When Death Occurs at Home, What Should We Do?

If the death has been expected, the physician caring for the deceased will be able to pronounce the death and this is the person you should first contact. You can then call the funeral home of your choice to remove the body and follow the personal wishes of the deceased.

If the death is unexpected, the police should be notified. They will in turn dispatch an officer and contact a local coroner or medical examiner who will then decide the level of investigation necessary to determine the cause of death.

They will arrange to have the body transferred to either a hospital or examination centre if an autopsy is required (at their cost). You may suggest to the coroner or medical examiner which funeral home you would like to make this transfer, however if you do not or they wish to use their own personnel, you are under no obligation to use the funeral home they choose.

Once the body has been transferred and the examination completed you have the right to choose the funeral home you wish to carry out the deceased's final wishes. If after preliminary examination and investigation it is determined no further inquiry is necessary, you may then call the funeral home of your choice to remove the body and carry out the deceased's final wishes.



If we are on vacation, and a death occurs, what should we do?

If a death was to occur away from the home, i.e. during a vacation or a business trip, then we suggest that you do a few things first.

Call us at the funeral home. He/she will take care of making the necessary contact with a reputable firm in the area that the death occurred.

This action will avoid any possibility of becoming involved with a funeral home outside of your residential area that may care little about matters because they feel they will not ever deal with the family again.

When calling us, we can act as your agent, monitoring and avoiding any possibility of excessive, unnecessary or double-billing possibilities.

Contact your local police department and they will dispatch an officer to your location immediately so you will not be alone.

If the death was sudden and unexplained, your local police authorities will make the necessary call to the local coroner to attend the place of death. A county medical examiner or coroner may be called.

If you have not called your funeral director, you will have to consider doing so as the body will have to be removed by them or an authorized agent. Regrettably, there have been circumstances where the police and/or coroners have called a funeral home of their choice. While we will not speculate on the motives, often families find themselves being pressured by a funeral home that was called to the scene.

A loved one has died in the nursing home, what should we do first?

If you have not called your funeral director, you will have to consider doing so as the body will have to be removed by them or an authorized agent. Regrettably, there have been circumstances where police and/or coroners



have called a funeral home of their choice. While we will not speculate on the motives, often families find themselves being pressured by a funeral home that was called to the scene

A loved one has died at the Hospital, where do we turn?

Whether or not you are present when the death occurs a health care professional will contact you and ask a few questions. Two of the questions you may be asked, you should be prepared for.

1. Which funeral service provider will you be releasing the body to, for transfer from the hospital?
2. Would you like an autopsy performed? Unless the deceased has died unexpectedly, you will have the choice. An autopsy is the thorough examination of the deceased body, to understand and determine the cause of death or any factors that may have contributed towards the cause of death. The information resulting from an autopsy can help researchers in developing cures and medications to assist in the preventions of such diseases. Autopsies are generally performed quickly, as to not interfere with the funeral process, however you may experience some short delays and should check with the health care professional as to when you can expect the autopsy to be completed if a delay could be of concern to you.



Legal Advice

After the death of a loved one, there are many legal details that need to be sorted out. You may be wondering whether you need a lawyer. You may need to locate certain legal documents before the funeral arrangements are made. And what about the estate and the Will?

Notify Creditors

Creditors should be notified promptly following a death. If there is to be a delay in meeting debts, you may be able to file for extensions. Many creditors are sympathetic to these situations. If credit or mortgage insurance policies were in force, purchases made on credit (vehicles, furniture, etc.) or the home mortgage may be paid off by the insurance. Ask your lending institution.

Accounts and Deposit Boxes

Because banks are subject to both provincial and federal regulations, procedures can vary greatly from bank to bank. Some have been known to automatically freeze joint bank accounts when one of the joint owners dies.

To avoid problems, contact your bank directly, to determine the amount of money accessible and learn the procedures for releasing these funds, and to establish a new account for funds received after the death. This will allow you to deposit any cheques that you are entitled to but are in the deceased's name. For example, reimbursement cheques, Government cheques, benefit cheques, etc.

If a safety deposit box is in the sole ownership of the deceased, banks will require a Certified Copy of the Death Certificate and Letters of Administration to gain access to the contents. On co-owned boxes, the rules vary. Call your attorney or bank for their requirements.



Information about Wills

Wills are simple, inexpensive ways to address many estates. But they do not do it all. Here are some things that may not be accomplished in a Will:

- Named beneficiaries for certain kinds of property

A Will may not be able to be used to:

- Leave property you held in joint tenancy with someone else.
- Leave proceeds of a life insurance policy for which there is a named beneficiary
- Leave money in a pension plan, individual retirement account, or other retirement plan
- Or many other topics.

Though most people are aware that they need a Will, the majority – about 70% of us – don't have one. People procrastinate for many reasons, but it is most important to know that writing a Will does not have to be complicated or expensive. And once it is done, you can rest a little easier, knowing that your wishes will be followed after your death.



What is a Will?

A Will is a document that is created to help make your loved ones decisions at the time of your death easier and contains your direction on dispersing the estate amongst your loved ones.

Funeral wishes, can be, but should not be contained in a Will. These wishes are best left on file with the funeral home. Making funeral pre-arranging a best solution hand-in-hand with your Will.

You Will can also help to name someone to be left in charge of your infant or young children if something was to happen to you.

The Will also simplifies the legal process for the lawyer which will result in minimizing the legal costs that your family will encounter.

One of the most important aspects of the Will is that it will prevent family bitterness. Your Will will help guide your family through all aspects of the death process

What If I Don't Have a Will?

There is no specific person responsible for making your funeral arrangements. This can make co-ordination of funeral details very difficult and often leaves hurt feelings if everyone does not agree.

If you die without a Will, you have died intestate. Your property must go through the probate process in order to have the legal title to the property transferred to your heirs at law. Applicable statutes define your heirs at law. The provincial law controls the distribution of your personal property.

The rules for determining who gets property distributed from an estate have many variations. Subtle differences between the rules can have a material effect on who inherits when there is no Will.

Where Should I Keep My Will?

Most provinces do not have a government department in charge of a general repository for Wills. Most Wills are retained either by the law firm who prepared the Will or at the residence of the person who made the Will.

Most law firms that hold the Will, keep it in a safe free of charge. The Will can be picked up by you at any time. We recommend that you do not leave your Will at your residence in case of theft or fire. We also don't recommend

that you keep your Will in a safety deposit box, as the safety deposit box may be sealed at the time of your death. Keep your Will in any other secure place and ensure that your executor is aware of its location.

What is the Basis for a Will to be Contested?

Most of the challenges to invalidate Wills are by potential heirs or beneficiaries who get little or nothing. Questions on the validity of a Will must be filed in probate court within a certain number of days after receiving notice of the death or petition to admit the Will to probate.

Children

If you have young children, you should choose a guardian to raise them in the event that you can't. If you don't name a guardian in your Will, anyone who is interested can ask for the position. The judge must decide who will do the best job raising your children.

If you have a child with special needs, ensure that you relay this information to your lawyer. You may wish to set aside a sum of money to deal with this issue. This is often addressed in the Will by establishing what is known as a Trust Fund.



Information on Executors

Your executor has full responsibility with regards to your funeral arrangements. If so desired your executor can change anything with reference to those arrangements. This is the person all funeral homes take direction from.

Since your Personal Representative is given access to all the property in the probate estate, the selection of a competent and trustworthy person is very important. It is wise to nominate someone who has business experience, intelligence, and the utmost integrity and honesty to serve as your Personal Representative. Your nomination of Personal Representative (along with alternatives who are asked to serve in the event that your prior nominee is unwilling or unable to act), should appear in your Will. This is your chance to tell the court whom you think is best to do this job for you.

What is an Executor?

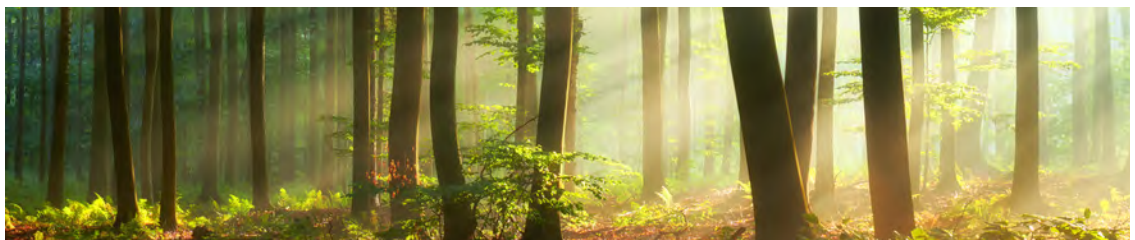
The Personal Representative of your estate is responsible to gather and inventory all of your property at the time of your death, determine all your outstanding debts, pay all of your legitimate debts and then distribute the remaining property in accordance with the instructions provided in your will.

The Personal Representative is appointed as part of the probate proceeding and has the responsibility for guiding your property through the proceeding, subject to established probate rules and procedures.

What are the responsibilities of the executor?

The following are some of the general responsibilities of the executor in taking charge of the assets of the deceased, paying the debts, and distributing the assets to beneficiaries. This list is not intended to be complete but does indicate the type of issues. Your lawyer will provide you with a complete list.

- Ensure that all the real property is protected, including arranging if necessary fire insurance on buildings, changing locks to protect assets.
- Locate safety deposits boxes and attempt to locate the key.
- Locate all life insurance policies and notify the insurance company of the death and forward a copy of the death certificate to have the policy paid to the beneficiary.
- Notify all insurance companies including house insurance and car insurance of the death. Ensure that insurance is maintained. Make a list of all the assets including stocks, bonds, pension funds, bank accounts, government investments, superannuation payments, holiday pay from work, work related life insurance or benefits for the spouse etc.
- Are there any interests in partnerships or companies and locate shareholders and partnership agreements and provide a copy to the lawyer.



In conjunction with discussions with the spouse:

- Locate the previous several years' income tax returns and provide copies to the lawyer or tax accountant. These must be reviewed quickly to ensure that no filing dates are missed. Government tax authorities do not care that the person is deceased. The executor may be personally liable for any tax penalties that are incurred because filing dates are missed.
- Pay the account of the funeral director. Your lawyer will tell you the priority of paying debts, but normally the funeral directors account is to be paid before most other debts.
- Make a list of all debts. This will include accounts for charge cards, house utilities, property tax arrears, income tax arrears, loan payments, outstanding leases, mortgages on house or vehicles, alimony or prior separation agreement. Provide this list and supporting documentation to the lawyer.
- Once all the assets have been located and the debts paid (including the account of the executor) then the estate will be disbursed in accordance with law and the terms of the Will.
- Your lawyer will advise whether any court proceeding is required regarding the Will. This is called filing for probate. Often if there is adequate tax advice at an earlier date, the requirement for probate can be avoided. This will save the estate considerable money.
- You will need to notify the beneficiaries about their request and provided there is money left after the payment of all debts, the beneficiaries will receive their money or assets from you as Executor of the estate.
- You may need to open up a bank account in the name of the estate at your local bank using a notarial copy of the Will together with a copy of the death certificate. Use a chequing account that you receive the cheques back so you can verify that you paid the funds if required at a later date.

Does the Executor have to serve?

No, it is your choice to serve or decline to serve. If you choose to serve as Personal Representative (Executor) you can later resign, although you may have to provide an "accounting" for the period you served.

If you decline to serve, or resign after serving, the alternate Executor named in the Will typically is then appointed by the probate court.

If no alternate is named in the Will, or the named alternates die or are unwilling to serve, or a person dies without a Will, the probate court will appoint someone to serve.

Who can be appointed an Executor of my Will?

Probably the most important qualification for an executor is to ensure that the person that you select to be your executor under your Will be blessed with common sense and a sense of fairness in following through the obligations that the executor has under the Will.

The naming of an executor under the Will does not mean that the nominated person must act. This person may decline to act as an executor. To protect the estate make sure that you have a back-up executor named in the Will.

Often an accountant, financial advisor, or lawyer is also nominated as a second executor. This joint executor ensures that there is a solid degree of competence and experience which is especially important if there are substantial assets involved or trusts to be administered.

Does the Executor get paid?

Yes. In addition to all out-of-pocket expenses in managing and settling the estate, Personal Representatives (executors) generally earn a fee of about 2% of the probate estate for their work.

If a person is both the sole beneficiary of the estate, and the estate is not subject to Federal Estate Tax, it usually does not make sense to take any fees as all fee income is subject to Income Tax. (The money a beneficiary receives from the estate is income tax free).

Probate Advice

Probate is the process that transfers legal title of property from the estate of the person who has died (the “decedent”) to their proper beneficiaries.

The term “probate” refers to a “proving” of the existence of a valid Will, or determining and “proving” who one’s legal heirs are if there is no Will. Since the deceased can’t take it with them, probate is the process used to determine who gets their property.

Property left through a Will usually must spend several months or a year tied up in probate court before it can be distributed to the people who inherit it. Probate is not cheap or quick.

Because probate requires a hearing in overburdened courts, the process can tie up property for a year or more.

In addition, probate may be expensive. Estate attorneys, who sometimes charge a flat percentage or a high hourly rate, usually handle probate. Their fees and court costs may cost 5% of the estate’s value. A Will is a very personal document, and may reveal private family and financial issues and concerns. But once it is entered into the court record, it becomes public, and can be inspected by anyone.

What is Probate?

Probate is a legal process where your named executor goes before a court and does several things:

- Identifies and catalogues all property owned by the deceased.
- Appraises the property, and pays all debts and taxes.
- Proves that the Will is valid and legal.
- Distributes the property to the heirs as the Will instructs.

Why is Probate necessary?

The primary function of probate is transferring the title of the decedent’s property to their heirs and/or beneficiaries. If there is no property to transfer, there is usually no need for probate.

Another function of probate is to provide for the collection of any taxes due by reason of the deceased’s death or on the transfer of their property.

The probate process also provides a mechanism for payment of outstanding debts and taxes of the estate, for setting a deadline for creditors to file claims (thus foreclosing any old or unpaid creditors from haunting heirs or beneficiaries) and for the distribution of the remainder of the estate’s property to ones’ rightful heirs.

How long does probate take?

The duration varies with the size and complexity of the estate, the difficulty in locating the beneficiaries who would take under the Will, if there is one, and under province law. If there is a Will contest, or anyone objects to any actions of the Personal Representative, the process can take a long time. Some matters have taken decades to resolve.

Who is responsible for handling probate?

In most circumstances, the executor named in the Will takes this job. If there isn’t any Will, or the Will fails to name an executor, the probate court names someone (called an administrator) to handle the process - most often the closest capable relative, or the person who inherits the bulk of the deceased’s assets.

Grief and Healing

You may not be understanding how you or a family or friend is feeling now that a loved one is gone. We hope the following will help you understand the grieving process. If you have any questions or would prefer to speak to someone directly, please contact us.

What is Grief?

The death of a loved one is life's most painful event. People's reactions to death remain one of society's least understood and most off-limits topics for discussion. Often, griever's are left totally alone in dealing with their pain, loneliness and isolation.

Grief is a natural emotion that follows death. It hurts. Sadness, denial, guilt, physical discomfort and sleeplessness are some of the symptoms of grief. It is like an open wound which must heal.

At times, it seems as if this healing will never happen. While some of life's spontaneity begins to return, it never seems to get back to the way it was. It is still incomplete. We know, however, that these feelings of being incomplete can disappear.

Healing is a process of allowing ourselves to feel, experience and accept the pain. In other words, we give ourselves permission to heal. Allowing ourselves to accept these feelings is the beginning of that process.

The grieving process

When we experience a major loss, grief is the normal and natural way our mind and body react. Everyone grieves differently. And at the same time there are common patterns people tend to share.

For example, someone experiencing grief usually moves through a series of stages such as shock, numbness, guilt, anger and denial.

Physical responses are typical also, they can include: sleeplessness, inability to eat or concentrate, lack of energy and lack of interest in activities previously enjoyed.

Time always plays an important role in the grieving process. As the days, weeks and months go by, the person who is experiencing loss moves through emotional and physical reactions that normally lead toward acceptance, healing and getting on with life as fully as possible.



The healing process

We are here for you during the healing process. Whether it is helping yourself heal, a friend, or a child, we hope this section will be helpful for you.

Allowing yourself to mourn

Someone you love has died. You are now faced with the difficult, but important, need to mourn. Mourning is the open expression of your thoughts and feelings regarding the death and the person who has died. It is an essential part of healing. You are beginning a journey that is often frightening.

Talk about grief

Express your grief openly. By sharing your grief outside yourself, healing occurs. Ignoring your grief won't make it go away; talking about it often makes you feel better. Find caring friends and relatives who will listen without judging.

Realize your grief is unique

Your grief is unique. No one will grieve in exactly the same way. Your experience will be influenced by a variety of factors: the

"Grief, I've learned, is really just love. It's all the love you want to give but cannot. All of that unspent love gathers up in the corners of your eyes, the lump in your throat, and in that hollow part of your chest. Grief is just love with no place to go."

relationship you had with the person who died, the circumstances surrounding the death, your emotional support system and your cultural and religious background.

As a result of these factors, you will grieve in your own special way. Don't try to compare your experience with that of other people or to adopt assumptions about just how long your grief should last. Consider taking a "one-day-at-a-time" approach that allows you to grieve at your own pace.

Expect to feel a multitude of emotions

Experiencing a loss affects your head, heart and spirit. So you may experience a variety of emotions as part of your grief work. Confusion, disorganization, fear, guilt, relief or explosive emotions are just a few of the emotions you may feel.

As strange as some of these emotions may seem, they are normal and healthy. Allow yourself to learn from these feelings. And don't be surprised if out of nowhere you suddenly experience surges of grief, even at the most unexpected times. They are, however, a natural response to the death of someone loved.

Treasure your memories

Memories are one of the best legacies that exist after someone loved dies. Treasure them. Share them with your family and friends. Recognize that your memories may make you laugh or cry. In either case, they are a lasting part of the relationship that you had with a very special person in your life.





Children's Corner

The time of death can be mystifying and troubling to a young person. We encourage children to be part of the funeral by putting pictures, letters or other meaningful items in the casket. Young people may also act as honorary pallbearers during the service.

Should the Children Know?

Learning to accept death is a natural experience in life which must not be ignored. Talking about death is necessary. It is a vital part of every child's development.

Caring for a Surviving Child

As in all situations, honesty is the best way to deal with children. Talk to the child in a language that they can understand. Remember to listen to the child and try to understand what the child is saying and just as importantly, what they are not saying. Children need to feel that the death is an open subject and that they can express their thoughts or questions as they rise.

Below are just a few ways adults can help children face the death of someone close to them.

The child's first concern may be "Who is going to take care of me now?"

- Maintain usual routines as much as possible.
- Show affection, and assure the child that those who love him or her still do and that they will take care of him or her.
- Encourage the child to ask questions and give honest, simple answers that can be understood. Repeated questions require patience and continued expression of caring.

The child will not know appropriate behaviour for the situation.

- Encourage the child to talk about their feelings and share with them how you feel. You are a model for how one expresses feelings. It is helpful to cry. It is not helpful to be told how one should or should not feel.

- Allow the child to express their caring for you. Loving is giving and taking.

The child may fear that they also may die, or that they somehow caused the death.

- Reassure the child about the cause of the death and explain that any thoughts they may have had about the person who died did not cause the death.

- Reassure him or her that this does not mean someone else he or she loves is likely to die soon.

Explanations That May Not Help Outlined below

Outlined below are explanations that adults may give to a child to explain why the person they loved has died. Unfortunately, simple but dishonest answers can only serve to increase the fear and uncertainty that the child is feeling. Children tend to be very literal - if an adult says that "Grandpa/Grandma died because they were old and tired," the child may wonder when they too will be too old and they certainly get tired. How tired is tired enough to die?

"Grandpa/Grandma will sleep in peace forever." This explanation may result in the child's fear of going to bed or sleep.

“Daddy/Mommy went on a long trip and won’t be back for a long time.” The child may wonder why the person left without saying goodbye.

“John was sick and went to the hospital where he died.” The child will need an explanation about “little” and “big” sicknesses. Otherwise, they may be extremely fearful if they or someone they love has to go to the hospital in the future.

“It is God’s will.” The child will not understand a God who takes a loved one because he needs that person himself, or “God took him because he was so good.” The child may decide to be bad so God won’t take him too.

How to Help a Child Deal with a Loss

- As soon as possible after the, set time aside to talk to the child.
- Give the child the facts in a simple manner, and be careful not to go into too much detail. The child will ask more questions as they come up in their mind.
- If you can’t answer his/her questions, it’s ok to say, “I don’t know how to answer that, but perhaps we can find someone to help us.”
- Use the correct language - say the words “dead” and “die”. Do not use phrases such as, “He’s sleeping,” or “God took her,” or “He went away.”
- Ask questions like, “What are you feeling?” “What have you heard from your friends?” “What do you think has happened?” etc.
- Explain your feelings to your children, especially if you are crying. Give them permission to cry too. We are their role models: it is good for children to see our sadness and to share our feelings with them.
- Use the given name of the deceased when speaking of him or her.

- Understand the age and level of comprehension of your child and speak to that level.

- Talk about feelings, such as angry, sad, feeling responsible, scared, tearful, depressed, wishing to die too etc.

Friends, family and school mates frequently find solace and comfort in doing something special in the name of the person who has died. Sudden death, violent death and the death of a young person are especially hard to grieve. Disruption of sleep, appetite, and daily activities may be normal responses to an abnormal or unusual event.

Where Do Children Fit In?

Many parents never stop to think about what they will do with the children when a loved one dies. Probably most wonder who they will get to baby-sit the children while they attend the funeral. Excluding children from the funeral will delay their grieving and hinder their ability to deal with death and loss later in life. Here are some practical ideas that have worked well.

- Give children the opportunity to draw a picture of a happy memory they have of the person who has died. This picture can be placed in the casket or with the urn.
- Have a child write a letter to the person who has died. This gives the child the opportunity to draw a picture of a happy memory they have of the person who has died. This picture can be placed in the casket or with the urn.
- Have a child write a letter to the person who has died. This give the child the opportunity to say “I love you” one more time and to say goodbye. Put the letter in the casket or with the urn.

You will find it very helpful to spend time explaining to the children what a funeral is about and what will happen. Taking them to the funeral home for the visitation or wake is helpful in making them feel comfortable in those surroundings.

At the Logan Funeral Home and Evans Funeral Home, when you choose cremation you can be sure that your loved ones cremation is carried out with the utmost integrity by certified professionals in our own partner own state of art facility.

The Logan Funeral Home and Evans Funeral Home are proud that all cremation arrangements can now be arranged at our funeral homes. All cremations are carried out at Southwest Crematorium - a state of the art cremation facility setting a new standard in cremation services.

After the cremation is complete our funeral homes offer a full selection of urns, keepsake urns, jewellery and many other memorialization items. Personalization of your selected items is also available with: names, dates, pictures, logos or fingerprints.



TESTIMONIALS

"Over the years we have lost more than a few family members and each and every time we have used Evans. They are very caring and helpful when you can't think for yourself through the grief. I would most definitely recommend them for any funeral." ~ Denise D. (Google review)

"Logan Funeral Home served the family of one of our church members today. Their staff went above and beyond in not only meeting the needs of the family during this time of loss but they made a fantastic impression on the 250 people who attended the funeral and luncheon. The staff are empathetic and servant hearted and certainly an asset to this community." ~ Jeff H. (Facebook review)

"Exceptional service and friendly Staff who go out of their way to make you comfortable. Take care of everything." ~ Matt C. (Google review)

"The most professional, hard working staff I have ever dealt with. They truly care about every family who walks in the door. I would 10/10 recommend this selfless company to anyone going through a rough time." ~ Amanda Sm.

".....atmosphere is warm and inviting. The next thing that is instantly evident is the staff's attention. We were greeted by Dave, who instantly made us feel comfortable and welcome.Taking into account that the funeral business is indeed, a business, we were never made to feel like customers. Logan's may be part of hundreds of funerals yearly, but they never made us feel like 'Just another Funeral'. They exhibited compassion, professionalism and kindness.: ~ Jo-Anna F. (a shortened excerpt taken from a Google review)

Let me help you with your real estate needs at this difficult time

Selling a home can be a very stressful and emotional experience at any time but when you lose a loved one you need a highly trained expert you can trust to sell your home. When we lose someone close to us it sometimes seems inconceivable that we are losing the home that held all of our memories. At this time of grief I can guide you in selling your home in a compassionate and attentive manner.

During this major life transition, my aim is to minimize stress at a time when family dynamics can be fragile. I offer you and your family :

- **Over 30 years of experience in real estate**
- **Accredited Senior Agent (ASA) designation**
- **Specializing in Estate Sales and Senior Relocations**



Julie Rice

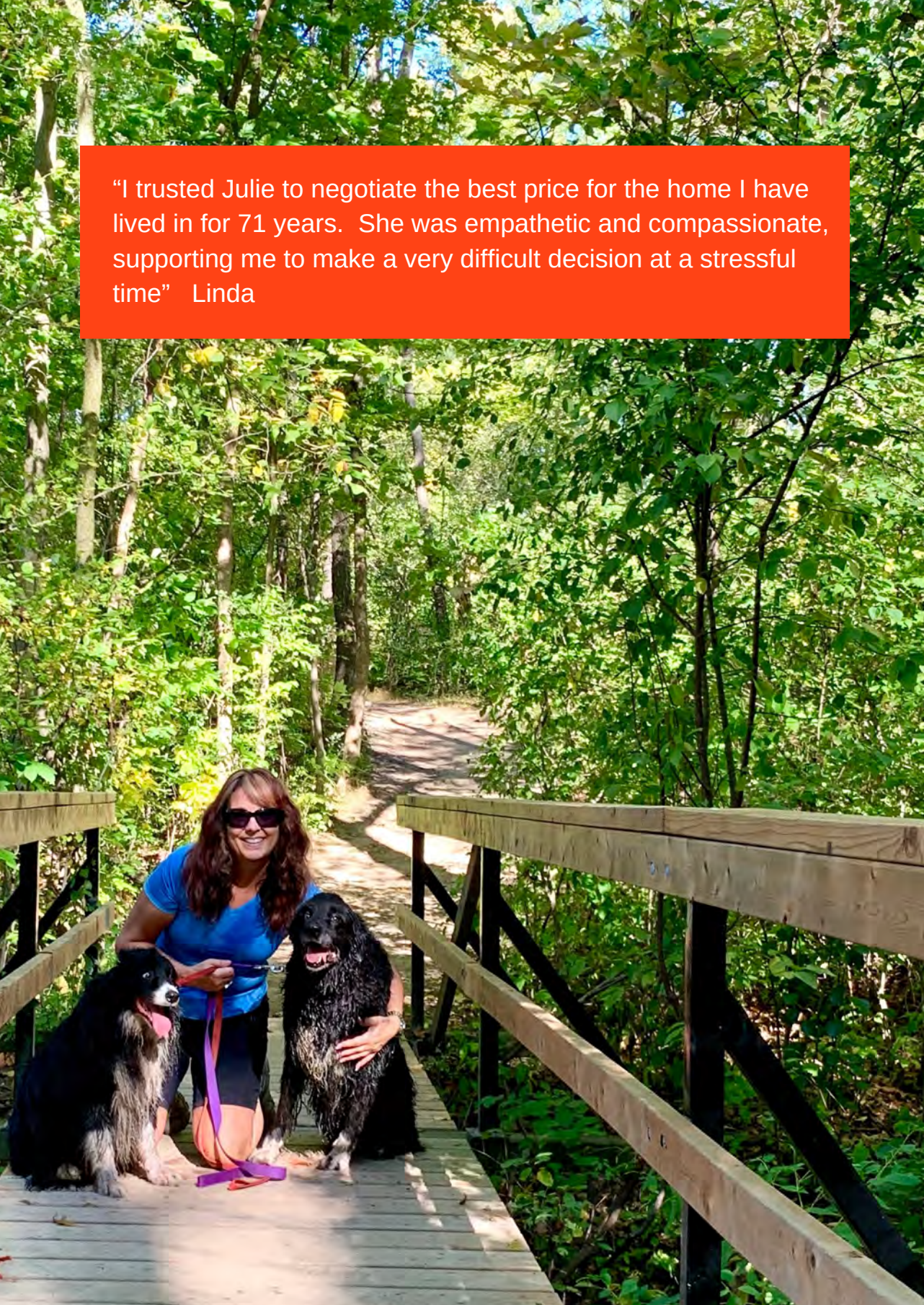
Sales Representative

519-649-6900

julie.rice@sympatico.ca



"I trusted Julie to negotiate the best price for the home I have lived in for 71 years. She was empathetic and compassionate, supporting me to make a very difficult decision at a stressful time" Linda



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Financial Advisor

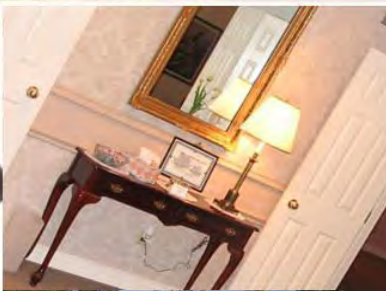
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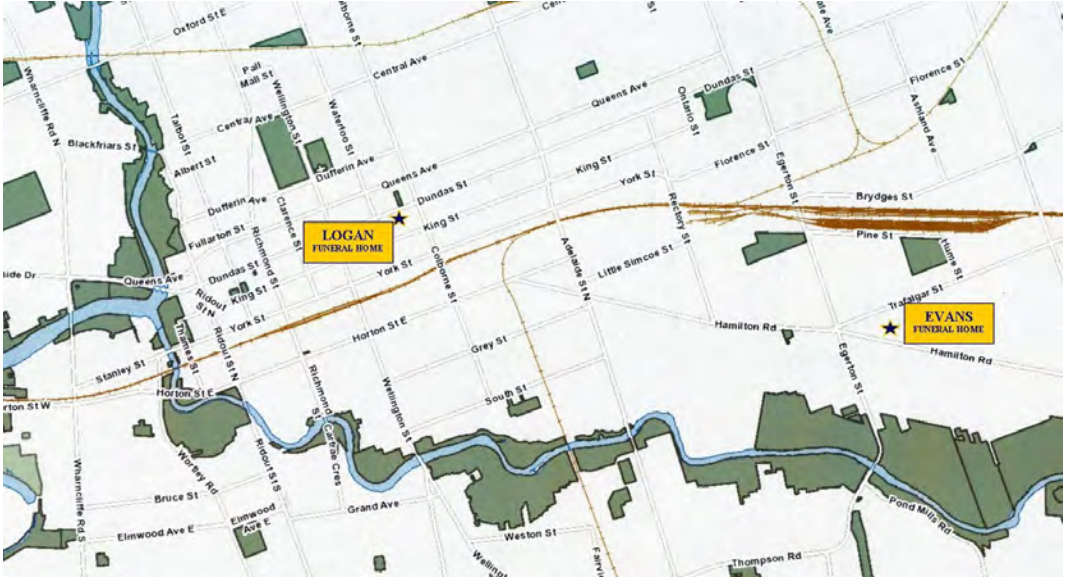
1793 Dundas St E | London

519-455-7567 | www.cooperators.ca/WD-Gardiner-Associates

drew_gardiner@cooperators.ca







LOGAN FUNERAL HOME

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EVANS FUNERAL HOME

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